SITHFAB021 Provide responsible service of alcohol

APPROVED TRAINING PROVIDER RSA and/or RCG courses in NSW

RSA: Responsible Service of Alcohol

About the course

This course has been designed as part of an effort in NSW and other states to better manage the negative impacts alcohol can have on our community.

Sessions are trainer-led in group sizes of up to 20 students.

Target Group

This course is design for personnel involved in the sale, service, and promotional service of alcohol in licensed premises. It also applies to the licensee who is ultimately responsible for managing the responsible service of alcohol.

Course Outline

1. The Context of RSA in NSW
2. The Legislative Framework For RSA, and
3. Preventing Intoxication and Underage Drinking.

Minimum Entry Requirements:

1. Applicants must be 18 years old
2. Students are required to complete a short language, literacy and numeracy test as part of their enrolment.
3. Applicants must provide photo ID and show this on the day of the course.
4. Sign the declaration below

Declaration

- I DO NOT hold a competency card for RSA that is current or within 28 days after expiry.
- I understand that I DO NOT need to do an RSA course again if I completed it within the last 5 years but forgot to order a competency card and my RSA Interim Certificate is expired**.** (Expiration date on the certificate outlines the date after which you are not able to work in the industry, but you still can go to Service NSW and order your card).
- I understand that any refresher training courses will need to be conducted through Liquor and Gaming NSW.
- I understand St Moses the Black Pty Ltd DOES NOT offer competency card refresher courses.
- By completing this RSA course, I understand that my relevant RSA competency card endorsement WILL NOT be renewed.

The Unique Student Identifier

When studying nationally recognised training a student is required to have a Unique Student Identifier (USI). The USI links to an online account that contains all the student's training records and results that have been completed from 1 January 2015 onwards. Please note, a USI (Unique Student Identifier) is required to receive your certification. You can either provide your own USI (www.usi.gov.au) or we can assist you.

M: 0412409596/ E: admin@stmosessecurity.com.au/ W: www.stmosessecurity.com.au// RTO: 41526
Head Office: Level 1, 2/61 Scott St Liverpool NSW 2170, Australia

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Course Licensing Information

Specific licensing /regulatory requirements relating to this competency, including requirements for refresher training should be obtained from the relevant national /state/ territory liquor licensing and regulatory authorities.

To sell or supply alcohol in **NSW** you must complete the **RSA** training course provided by an approved RTO. If you are new to the liquor industry or returning to a job requiring **RSA** competency after five years, you need to complete a full training course.

Find out more at; https://www.liquorandgaming.nsw.gov.au/working-in-the-industry/training-to-work-in-the-industry/getting-trained/responsible-service-of-alcohol-rsa

The Course Facts: Duration:

1 day face-to-face classroom training plus approximately 4 hours of pre-class reading and assessment to be completed prior to attending the classroom component of the course.

Training is conducted face-to-face, over an eight (8) hour day, consisting of 6 hours training and 1 ½ hours of assessment in a classroom environment, plus a 30 minute break. Students must allow an additional 20 minutes prior to course commencement for completion of all necessary paperwork and proof of ID.

Part 1. Pre-course Reading

You will be provided with reading material that you must read before attending the course. You will be provided with the Liquor and Gaming NSW course materials, which can be found on: NSW Responsible Service of Alcohol - Course Handbook - Updated 16 December 2022 ("RSA course handbook") and are required to read this before you come to class. The Theory Book will be used as a resource to complete the assessments on the day of the course.

Part 2. Class-Based Assessment Tasks (completed in the classroom)

Students must satisfactorily complete two classroom-based assessment tasks. These consist of a practical demonstration including 4 short role-plays and scenarios which require you to demonstrate your ability to provide responsible service of alcohol and the completion of written activities based on the pre-course reading from Liquor and Gaming NSW.

Location: Level 1, 2/61 Scott St, Liverpool

Course Dates

Refer to our up to date website:
https://stmosessecurity.com.au/rsa.html

Course Timetable

8am – 8.30am	Course Registration and proof of ID
8.30am – 10.30am	Coursework*
10.30am – 10.45am	Morning Tea
10.45am – 12.45pm	Coursework
12.45pm – 1.15pm	Lunch Break

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1.15pm - 4.45pm	Coursework/ Assessment
4.45pm – 5.15pm	Finalise Assessments and receipt of certificate

* Students who arrive more than 20 minutes late will not be able to attend the class. Students must attend all training during the day and complete the pre-course reading as this is required for successful completion of the course assessment on the day. See fees and refunds information below.

Award:

Students achieving a competent result will receive a Statement of Attainment for SITHFAB021 Provide responsible service of alcohol and *will be eligible to apply for an* OLGR RSA competency card. Find out more at; https://www.liquorandgaming.nsw.gov.au/working-in-the-industry/training-to-work-in-the-industry/getting-trained/responsible-service-of-alcohol-rsa

Once you've successfully completed the course, you will receive an interim certificate on the day. This certificate is valid for 90 days and allows you to work immediately. After successful completion participants can apply and receive a NSW competency card from the Office of Liquor, Gaming and Racing (OLGR) Certificate through a Service NSW centre.

Take your interim certificate with you to apply for your NSW competency card at a Service NSW Service Centre, where you will have your identity checked and your photo taken. You will be sent a plastic NSW Competency card and you can also download a digital version through the Service NSW app.
Find out more at; https://www.liquorandgaming.nsw.gov.au/working-in-the-industry/training-to-work-in-the-industry/competency-cards/nsw-competency-cards

Classroom Environment

Your course will be conducted in a classroom environment at the Liverpool training venue.

Course Fees*

$210 (ONLY if paid before the day of course)

$220 if paid on the day

Tuition Fee, includes Competency card COST (but You MUST visit ServiceNSW to apply for competency card, you must take your Interim certificate, which you will receive after successful completion of course with us.)

Please note:
- A full list of all possible fees and charges is available on the website.
- Students who arrive after the nominated start time for the class will not be permitted to undertake the course due to licensing conditions for this course.

Refund Policy

Withdrawal before Course Commencement Date	
▪ If the student cancels 2 or more business	100% refund of paid tuition fees

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St Moses The Black Pty Ltd

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Email: admin@stmosessecurity.com.au Website: www.stmosessecurity.com.au
"Let us help you succeed"

days and in writing before the course starts - If the student cancels less than 2 business days in writing before the course starts	No refund

No ID on day of the course: If the student arrives on the day of course without acceptable ID	Student will be transferred to a new course date with a 50% rebooking fee applicable. i.e. 50% of the original course fee paid.
Student arrives after the advertised course commencement time: If the student arrives on the day of course and is more than 20 minutes late	Student will be transferred to a new course date with a 50% rebooking fee applicable. i.e. 50% of the original course fee paid.

Application Process

To enrol into a course with St Moses the Black, applicants must complete a Student Enrolment Form available from the website. The form should be completed in full and submitted by email to: ehabw@optusnet.com.au or admin@stmosessecurity.com.au

When we receive your application, our Admissions Officer will review it for completeness.

If your application is not complete, an Admissions Officer will contact you.

Protection under Australian Consumer Law

As a student undertaking a vocational education and training course, you are protected under Australian Consumer Law and under State and Territory consumer protection laws. These protections include areas such as unfair contract terms, consumer guarantees, to a statutory cooling-off period, and unscrupulous sales practices. You can find out more information about your rights as a consumer from the Australian Consumer Law website which includes a range of helpful guides relating to specific areas of protection. Please visit Australian Consumer Law website for more information. https://consumer.gov.au/

For further information, please contact:

St Moses the Black Admissions Office on:
E-mail: ehabw@optusnet.com.au or admin@stmosessecurity.com.au
Phone: 0412409596

Students should also visit our website www.stmosessecurity.com.au, which gives more information about studying with St Moses the Black, course fees and refund policy, support services, and other important information about your course. See the Student Handbook for further details.

The website covers the remaining general information that is relevant to all students.

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